How to Access Your Reports

The results from your project will be provided to you through our secure file-sharing system, ShareFile. Please follow the instructions below for account setup and data access.

Step 1. Accept ShareFile Invitation

You will receive an email inviting you to the ShareFile system. The invitation link expires after 30 days. Click the **Activate Account** button to register.



Step 2. Connect to ShareFile

Navigate to https://sharefile.stemcell.com using an Internet browser (Chrome is recommended).



Step 3. Login to ShareFile

Enter your email and password and click the Sign In button:

	M Scientists Helping Scientists™			
Company Employee Sign In	Sign In	I		
ShareFile is a safe, secure method for sharing files. To access, use your Active Directory credentials.	username@company.com			
	•••••			
Sign In	Sign In			
	Remember Me	Forgot Password?		

Step 4. At your first login, you will need to confirm your Name and Company details, and create a backup password.

Scientists Helping Scient	ists™	STENCELL™ FECHNOLOGIES Scientists Helping Scientists™				
(1) (2) Welcome! Please confirm your personal informatic	Your username is mark.benson@stemcell.com. Please create a password.					
Mark		Please create a password that i	meets the following requirements:			
Last Name:* Benson		at least 1 Upper Case letter at least 1 Lower Case letter at least 1 number at least 1 special characters				
Company :		at least 12 characters in length Password and Confirm Password should match				
Test Company		Password:	Show Passwor			
Continue		Confirm Password:				
		Pack	Save and Sign In			



Step 5. View your ShareFile Dashboard

You can access the following through your Dashboard:

- Folders: any folders that you have been shared with you
- Inbox: any messages from the Sharefile system
- **Personal Settings:** change your name, password, email notifications, timezone, two-factor verification, and trusted devices

Step 6. Navigate to Shared Folders (Left Menu)

Here you will see any folders that you have access to. Clicking the folder will open it and display the contents.

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		🗌 ☆ 🖾 image1.PNG	68 KB	4:24 PM	M. Benso
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- Files are retained for 3650 days and are versioned instead of being overwritten.
- You can upload, download, and delete files that are uploaded and owned by your user account. You cannot delete files owned by another user from a folder.
- Only STEMCELL employees can recover a deleted file. If you require assistance with this, please contact us.



Step 7. Set Upload Notifications

You can subscribe to a folder so that ShareFile will email you when a new file is added to it. Check the box at the bottom of a folder - **Email me when a file is: Uploaded to this folder**.



Step 8. Opening Files

Some file types can be opened directly in Sharefile - simply click the filename to do so.

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This is a word document						↓ Download	Email With ShareFile	Check Out
						Сору		
						Notes		Add Note



Step 9. Downloading Files

To download files, check the box next to the names of the files and click the **Download** button.

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Dashboard		Folders		
Folders	~	Stemcell Testing 🔤 More C	Options	
😤 Shared Folders		土 Download 🕞 Copy 😶 More		
🏫 Favorites				
💟 Inbox	>	A file retention policy has been set for this folder. All	files stored here will be	deleted 3650 c
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Personal Settings		🗹 🛱 🛅 Folder 1	0 B	2:53 PM
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